



# P.R.S. NEWS

SUMMER EDITION 2020

## PRS 2018/2019 Fiscal Year End Summary Report

*Progressive Residential Services, Inc* served (76) individuals in 2018/2019. Services were provided in four counties within east and west Michigan. We increased our semi-independent living locations as well.

Overall we were happy to report that several areas we had hoped to make progress in was met. Some accomplishments from our work last year included an increase in community inclusion within all program locations. Progress was made in increasing community access and activities.

PRS met several goals in reducing areas identified as potential risk. This included areas that previous years had a higher level of risk.

Additionally, PRS worked on developing and implementing a comprehensive Health and Safety Risk Assessment that is completed for each person as an added measure to reduce individual and agency risk. Agency staff are then in-serviced on an individual's health and safety risks.

Positive response came in on stakeholders' satisfaction with the services provided by PRS. PRS exceeded their goal set for this outcome. We met our goal set for timely placement for new individuals entering into our service delivery.

PRS identified some architectural barriers that were accomplished, and continue to work on those yet to be completed. Community events were held to help reduce attitudinal barriers, this is an area we will continue to keep in the forefront as a goal to bring recognition for all our individuals and their right to full inclusion within their communities.

PRS will continue to work on all of our goals and those of our individuals and stakeholders. Thank you to everyone involved in all of our successes from last Fiscal Year! If you have any questions about our last year's goals or suggestions for areas of focus for the future, please contact Lee A. Peters

## *Progressive Residential Services Responds to COVID-19*

The last several months have certainly been a challenge, but PRS has prevailed during this crisis that has affected all of us. Early in the pandemic, PRS recognized a need for swift action to meet the needs of our individuals and staff in our residential programs. We made sure that our individuals, staff and programs had an abundance of Personal Protective Equipment and Supplies to carry us through an uncertain time. Contact was made with several agencies to assist us in collecting the items that were needed. We are thankful and lucky to have those contacts to help keep us safe and protected. *(continued on page 2)*

### Mission Statement:

To provide individuals with certain disabilities and other disabling conditions opportunities to achieve goals, to more fully participate in their community and to enable them to live and grow at their optimum potential with all the rights afforded to them as full citizens.

### Vision Statement:

It is the vision of PRS, Inc. that individuals have full inclusion in the community, opportunities to achieve goals and acceptance in the community without judgement.

(continued)

PRS implemented mandatory employee, visitor and where needed screening for individuals as a safety net to reduce the risk of exposure and the spread of the Coronavirus. Screening stations were set up in our programs for checks prior to entry. Employees were trained and educated on signs, symptoms of the virus, along with additional training on reducing the risk of exposure.

PRS developed Emergency Staffing Plans to help cover employee absence and a reduced staff workload due to the virus. We established alternative locations for service in the event that a home needed to go into quarantine. Our plans included back up provisions for additional staffing and management if necessary. We have been very lucky thus far in that disruption of service has been minimal. Our Program Managers and home staff have given so much of their time to meet the needs of our individuals and their homes.

PRS has complied with all state mandates regarding the Coronavirus, as well as licensing and the Department of Health and Human Services. We continue to receive regular communications from these entities, and are staying on top of meeting all additional requirements.

It has been a hard time for our individuals in regards to being able to get out in the community and participate in activities and events. It has also been hard for our relatives and guardians as we have had a no visitor policy unless under emergency circumstances. We thank all of you who have worked with us in meeting our mandated requirements to keep our individuals, staff and homes safe.

PRS will continue to protect the health and safety of our individuals to the best of our abilities. We strive to practice best conformance and to be ahead of the curve while we continue to change and adapt to our new way of life.



## PROGRESSIVE RESIDENTIAL STAFF RECOGNITIONS

### Recognizing Our AWESOME Staff

PRS Monroe challenged the staff to be creative with new activities and games for the individuals, while maintaining a safe, clean environment. We have a good team and they were ready for the challenge! We must take this time to recognize some outstanding performers. For the month of May we want to thank, **Ginger Trevino**. She has



Ginger Trevino



Barbara



Sylvia Jonkman

worked for the company over six months now and brings joy to the individuals that she works with. For the month of June we recognize, **Carol Miller**, (not pictured). She is a house monitor at our Dunbar site who has worked for PRS a few years now. Carol is willing to work whenever and wherever she is needed. For July **Barbara Boudrie** stood out in really helping the team in what was needed. For August our choice was **Sylvia Jonkman**, who is very dedicated to the individuals. All these ladies are hard working and supportive to the team and individuals. Thank you for your efforts, and the efforts of the entire team, we

### L.E.A. Answering the Call

During the summer months PRS was welcoming any assistance in staffing. That time period was very difficult for many. Luckily for us, at our Monroe site we had 3 LEA (*Life Enrichment Academy*) staff that came to assist and are currently working with us. They are Gloryann H., Debra T. and Justin M. In our Washtenaw County sites we had 2 additional staff, Stacey N. and Angie S., to work with us. Both have since gone back to LEA Saline. All 5 staff worked with individuals that attended the LEA programs so the transitions were rather easy. It was good for the individuals because they were familiar and comfortable those staff members. I think it was a positive learning experience for the LEA staff to see how residential care operates. Even though the care that we provide at both companies are similar, there are also many differences. We want to thank those staff for answering the call! It is my belief that understanding the roles that each others' job entails give a new perspective on the services provided. This is also helpful with building stronger relationships between the companies. By Roger H.

### Romeo Home

We know how important it is to be able to see your friends and loved ones especially during this time. It brings comfort and a happy feeling when you can see they are doing well. Even though Walter had to see his friend through the patio door, both were still very happy. Later in the summer months, Walter's nephew, Jim, who he calls his grandson, would pick Walter up at the front door to go out and spend some time together. By Lucrecia D.



The residents here at Romeo are very blessed to have a neighbor like the one we have. He is always so generous to us. We are able to enjoy some of the freshest vegetables, how lucky are we! Just take a look at some the vegetables that we given to us. It is good to know that there are people who are still very caring and giving

### Sterling Home

The team at PRS Sterling has been getting creative in ways to stay active during the pandemic. We have enjoyed backyard morning exercises and taking walks through our community. We have also been doing more crafts and trying new games to play. All the staff and individuals came together to decorate our front window. Each one of them added a special heart to the window to show that they care. They knew this would help to cheer up the neighborhood and show our support for frontline and essential workers. Please everyone, continue to wear your masks and be safe! *Special Thanks to the PRS Sterling team for all that you do!* By Erin R.



## PRS Judd and Washtenaw Sils

First and foremost we want to say how proud we are to be able to say that all our PRS homes in Washtenaw County have been Covid free from the beginning. I am very proud of our team's commitment and dedication to our individuals and their well-being. Following safety precautions and continuing to doing all that we can is definitely a team effort. Everyone here knows the importance of the roles they have. *Thank you to the entire team for your continued hard work!* By Lamore M.

We would like to recognize **Sonya Cook-Taylor** as employee of the month for August. She has been with PRS for 6 months. She is willing to pick up shifts, and she is welcomed at all the homes. Sonya doesn't complain and she always goes the extra mile.



We want to welcome **Tania Patterson** in her new position as Care Coordinator. She has been with PRS for 3 years. We believe she will do very well and is going to be a great asset. Congrats to you!



## PRS Borg

The Borg home has kept very busy during the summer. We came together as a team to create fun, entertaining and engaging activities for our individuals during the stay in place order. Some of the things we did were painting the windows and doors for "Rainbows over Michigan". We've enjoyed social distancing walks, and hula hoop contests. We also transformed our sensory room a few times, giving it different themes. First, was a home movie theater for a while, then a giant fort, and finally a dance studio. The staff and individuals enjoyed the changes. When we were able to do so, we invited friends from Sterns to celebrate the summer birthdays of our individuals as a small group.

Borg home wants to give a warm welcome to Cory C., who moved in the home in July. He seems to be a perfect match for the Borg home and his roommate, who is especially thrilled to have another gentleman in the home. By Tara K.

## PRS Walters

Over the summer the guys at Walters decided to go to a splash pad. This was perfect because this summer gave us so many hot days in a row and everyone wanted to get out and do something fun, while still being able to practice social distancing. We were aware of others there and simply took turns going in. This was such a good idea, all the guys enjoyed themselves and kept cool. By William C.





## NOW HIRING

### Direct Support Professionals

\*Full-time and part-time openings are available to care for individuals in a residential setting.

\*High school diploma or GED preferred, but not required.

\*Must be at least 18+ years old.

Must meet background requirements.

For MI West Battle Creek area email resume to Monica  
mlee@prs-inc.org or call (269) 213-6710.

For MI East area email resume to Lee  
lpeters@prs-inc.org or call (586) 295-9742.

You can also apply at [www.prs-inc.org](http://www.prs-inc.org)



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We want to thank all our supporters for their generous donations over the years. Charitable donations assist in our continuing efforts to promote personal growth and enrich the lives of the people we serve. If you would like to discuss a donation with a member of our staff, please contact our office:

6001 N. Adams Rd. Ste. 165 \* Bloomfield Hills, MI 48304

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